

PARENTS FEEDBACK

Sheth R. A. College of Arts & Commerce was the first college who started “Parents Meeting” from the academic year 2016-17. In the first two years college has taken feedback from parents has tried to implement their suggestion. In the academic year 2018-19, College has taken feedback from parents in form of **Feedback Form**. Total 10 questions was asked in the feedback form, in which 8 questions answer has to be given in the form of “Yes” or “No” and 2 subjective questions has been asked. Analysis was done on the base of answer given by the respondents.

Question – 1 Do you find this institution up to the mark for your ward?

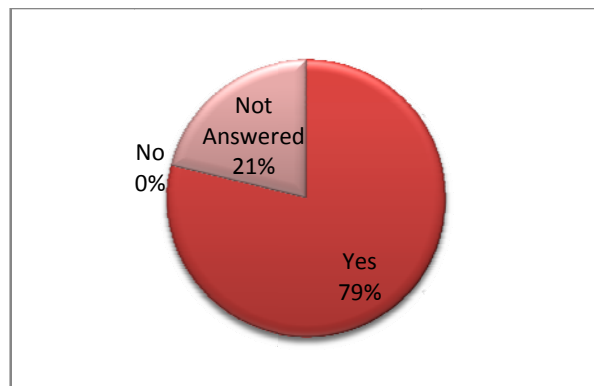


Figure – 1 Institution upto the mark

Figure – 1 represents the response given by the respondents for Q-1. From figure it can be said that 79% parents agreed that Institution was up to the mark for their ward. Not a single parent has given “No” answer, 21% of the parents have not responded to the question.

Question – 2 Do you feel facilities in the college are adequate?

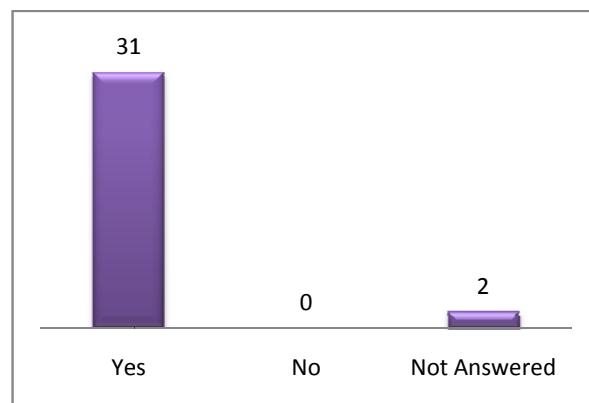


Figure – 2 Facilities in the college

Figure – 2 represents the response given by the parents for Q-2. Figure-2 tells us that 31 parents feel that facilities in the college are adequate, 2 parents has not given answer to the 2nd question.

Question – 3 Do you feel that your ward is physically secured in the campus?

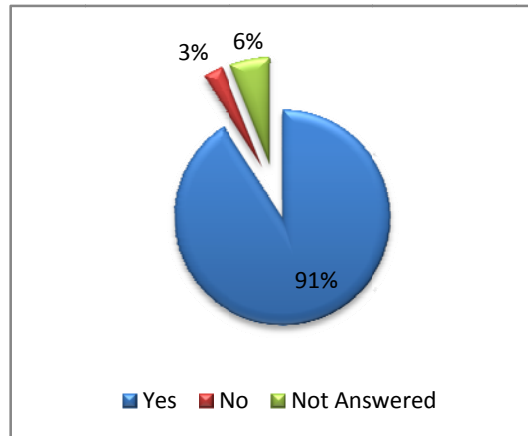


Figure – 3 Securities in the Campus

Figure – 3 represents about securities in the campus area. 91% parents feels that their children's are secured in the campus area, 3% parents feels their children's are not secured in the campus area, while 6% parent's has not answered the question.

Question – 4 Are you satisfied with infrastructure?

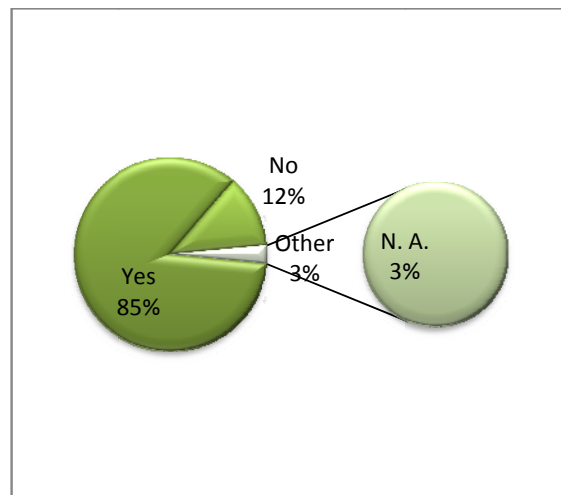


Figure – 4 Satisfaction regarding Infrastructure

Figure – 4 represents the response given by the parents for Q-4. Figure-4 depicts that 85% parents are satisfied with infrastructure, while 12% parents are not satisfied with infrastructure, 3% parents has not given any answer for this question.

Question – 5 Are you satisfied with cooperation from the administrative staff?

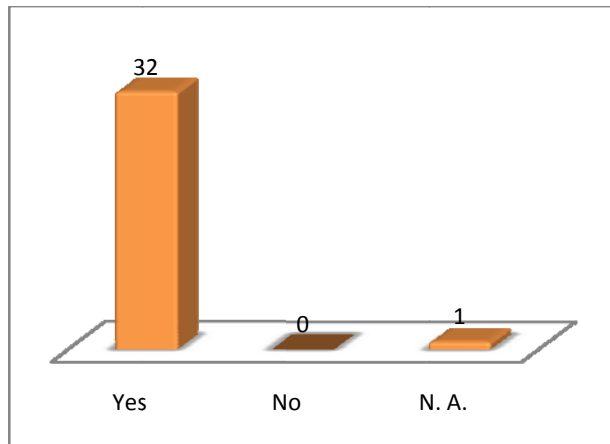


Figure – 5 Satisfaction from Administrative Staff

Figure – 5 represents response given by respondents for Q-5. Among 33 respondents 32 respondents has said “yes” which means that 32 respondents are satisfied with administrative staff.

Question – 6 Can you make direct communication with teaching staff?

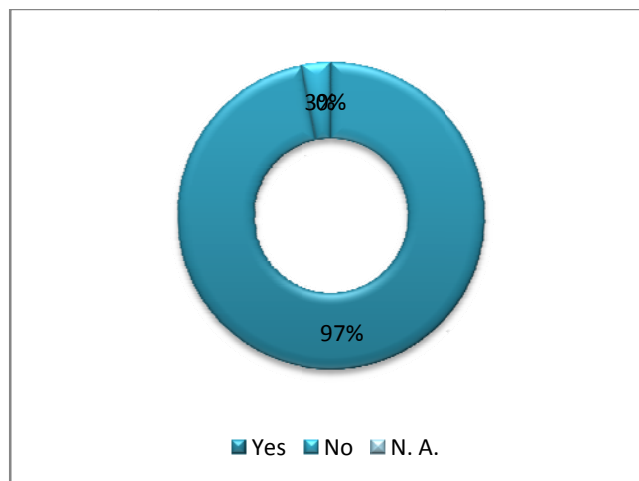


Figure – 6 Communication with teaching staff

Figure – 6 represents direct communication with teaching staff. 97% parents say that they have direct communicated with teaching staff, while 3% parents they have never direct communicated with teaching staff.

Question – 7 Do you find up gradation of hard and soft skills?

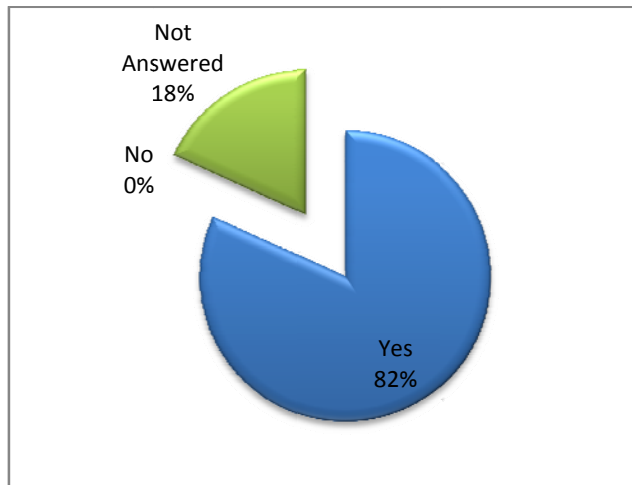


Figure – 7 Up gradation of hard and soft skill

Figure – 7 represents response given by the respondents for Q-7. 82% believes that there was an up gradation in the college regarding hard and soft skill. 18% has not given any response to the question, which means that either they did not understand or they are not completely agree or disagree on the up gradation of hard and soft skill.

Question – 8 Are you satisfied with the overall progress of your ward?

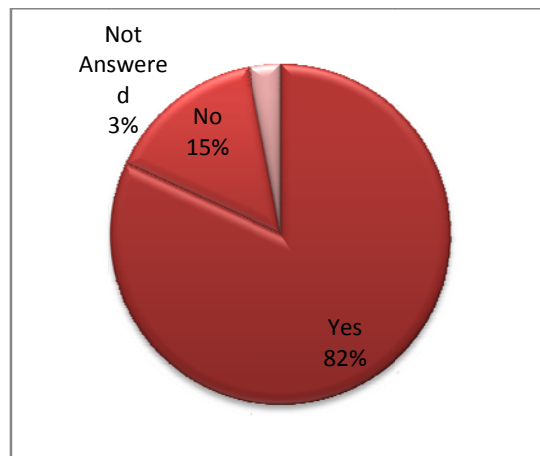


Figure – 8 Satisfaction with overall progress of ward

Figure – 8 represents the response given by parents for Q-8. From figure it can be said that 82% parents are satisfied with the overall progress of their ward. 15% parents are not satisfied with the overall progress of their ward.

Question – 9 Any suggestions about the teaching and other activities held in the college.

1. If you can text the date of given assignments to child/parents.
2. Can increase teaching of Persian.

3. There should be more and more activities held in the college so that the faculties and students are connected with each other and be interacted with each other.
4. Give proper guidance regarding course about first semester.

Question – 10 Any other suggestions:

1. If parents get updating regarding assignments, exams, and results will be much better.

Conclusion: More than 80% parents are completely satisfied with direct communication with teaching staff, cooperation from administrative staff, security in the campus, infrastructure of the college, academic and cultural activities of the college and overall progress of the college.